**Loydith Valdivia**

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**SUMMARY**

Experienced technology professional with strong problem solving, negotiation, communication and interpersonal skills and a track records in delivering value to organizations. Demonstrated team leadership with outstanding staff, time and project management skills. Customer focused with diverse industry experience including hospitality, retail, mining, education and non-profit. Fluent in English and Spanish.

**EXPERIENCE**

**South Methodist University Coding Bootcamp,** Dallas, TX 2019 - Present

**Full Stack Developer**

* Designed and developed multiple front-end and back-end applications using Javascript, Bootstrap, CSS, HTML, SQL, Node.js, Ajax and JQuery.
* Partnered with other developers in group projects to implement broader solution.
* Delivered projects within the required timeframe.

**FATIMA INN,** Tarapoto, Peru 2017 - Present

**Assistant General Manager (Family Business)**

* Configured new automated hotel reservations management system.
* Performed market analysis and created seasonal promotions.
* Responsible for hiring and onboarding new employees.
* Created and maintained personnel work schedule.

**KRASAMO,** Richardson, TX 2015 - 2016

**Software Tester Engineer**

* Designed software test plans for new mobile applications and performed testing.
* Coordinated bug fixes with software engineers and product owners.
* Experienced in Agile/Scrum environment.

**DILLARDS,** Frisco, TX 2014 - 2015

**Sales Associate**

* Exceeded sales goals by understanding customer requirements, locating store merchandise and processing sale transactions.
* Resolved customer concerns and product exchanges and returns in a friendly manner while adhering to store policies.
* **Top performer** for exceeding monthly “New Account” target of store credit cards.

**SHADY GROVE YMCA**,Glen Allen, VA 2013 - 2014

**Associate**

* Provided a safe, supervised play environment for the children of YMCA members while parents were on the premises.
* Communicated effectively with members of the association, other staff and the general public as part of the normal development of activities.
* Assisted other departments as required.

**INDEPENDENT WEB DESIGNER**, Richmond, VA 2009 - 2010

**Virginia Hispanic Chamber Of Commerce (Volunteer)**

* Worked with various levels of management in gathering design specifications and developing templates and page mock ups.
* Maintained existing web site, which included updating content, links, graphics and banners.

**Nanci Tours Travel Agency** (Family Business)

* Designed and implemented company web site including navigation, page layout, templates and web graphics.
* Managed the web hosting relations and performed web site configurations.

**SAN MARTIN DE PORRES UNIVERSITY**, Lima, Peru 2003 - 2006

**Process Analyst**

* Organized administrative and faculty documents according to standards in order to be prepared for international accreditation.
* Proposed changes to manuals, policies and processes to streamline operations.
* Assisted in the analysis, reorganization, implementation and documentation of human resources policies and procedures.

**Web Developer**

* Developed webpages to be published in several virtual communities for academic courses and faculty.
* Configured and implemented virtual communities using Open Source technologies, leveraging its components, templates and modules.

**MAURICIO HOCHSCHILD & CIA**, Lima, Peru 2002

**Systems Support**

* Provided technical support to local and remote users.
* Update the system operations.
* Managed the company network configuration as well as PC inventory.

**PERUVIAN AIR FORCES GRADUATE SCHOOL**, Lima, Peru 2000 - 2001

**Systems Analyst**

* Managed authorizations for application access according to the user profiles and organization policies.
* Analysis and design of the Inventory, Procurement and Library applications.

**EDUCATION**

B.S. in Computer and Systems Engineering, Universidad San Martin de Porres, Lima, Peru

**CERTIFICATIONS**

Full Stack Developer Track, SMU CE, Dallas, TX, 2019

How to start and operate a small business, Collin College, Plano TX, 2015